

LiveUX (User Experience) extends visibility into the “unmanaged” network beyond your Enterprise network boundary. It gives visibility to the network connecting your users from Enterprise locations to the public cloud (Software-as-a-Service or Infrastructure-as-a-Service). It monitors end user experience of web applications deployed in private or public cloud over any network. You can gain insight into the availability and performance of any web-based applications. You can address issues before they impact users. Correlating end-user experience and network information through integration with LiveAction Application-aware Network Performance Monitoring accelerates problem resolution and significantly simplifies your application performance monitoring challenges.

## Key Features and Benefits

### 24x7 Active Continuous Monitoring

- Deploy software-based or hardware-based agents in your network to establish network and application performance baseline.
- Run tests every 5 minutes to every 6 hours to ensure continuous availability, performance is consistent and meeting application-specific SLA in near real time or historically.
- Use Global agents to ensure your critical applications are performing well from any geographical locations outside of the enterprise.



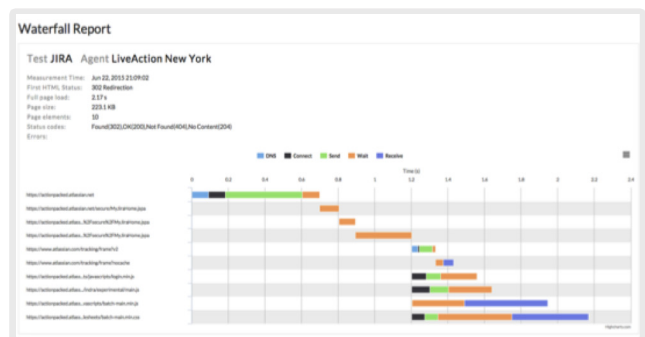
### Correlate Application and Network Performance

- Compare performance against your application-specific SLAs to gain insight into how network performance impacts your application performance.
- Compare performance across multiple locations over time to identify if the location is experiencing performance degradation. Compare performance from one location to various services over time to isolate if the problem is unique to a particular application.
- Easily narrow down on problem areas with the help of waterfall charts.



### Isolate and rapidly resolve problems

- Discover and map the network path and application flows spanning multiple administrative boundaries including the public network to quickly identify who owns the resolution to the problems.
- Bring together key network and application data points to provide single source of information for collaborative troubleshooting across multiple teams.
- Correlating end user experience information with LiveAction network performance metrics such as NetFlow information to gain insights into what is happening in your network.



# UX Datasheet Specifications

## Private Agents

You can deploy either hardware-based or software-based agents in your environment.

### 1) Hardware

The hardware agent is a small, zero administration device that remotely performs availability and performance tests. Each hardware agent can conduct tests to 50 services at 5 minutes or more intervals.

### 2) Software

The software-based private agent is lightweight and easy to deploy. It is distributed as an OVA package.

Recommended Settings for:

- 50 services at 5 minutes or more intervals
- 1 vCPU
- Memory 1 GB
- Disk Space 8 GB
- NIC 1Gbps

Flavors and Support:

- Virtual hardware version 9 (vmx-9)
- Support for the following VMware products, or higher:
  - ESXi 5.1
  - Fusion 5.x
  - Workstation 9.x
  - Player 6.x

Note: Due to some differences in OVF format, Virtual Box is not currently supported.

## Global Agents

You can use up to 10 global agents deployed in the cloud to performance availability and performance tests outside of your enterprise. You can configure up to 10 services for each global agent. Global agents are managed by LiveAction and located in major points of presence around the world.

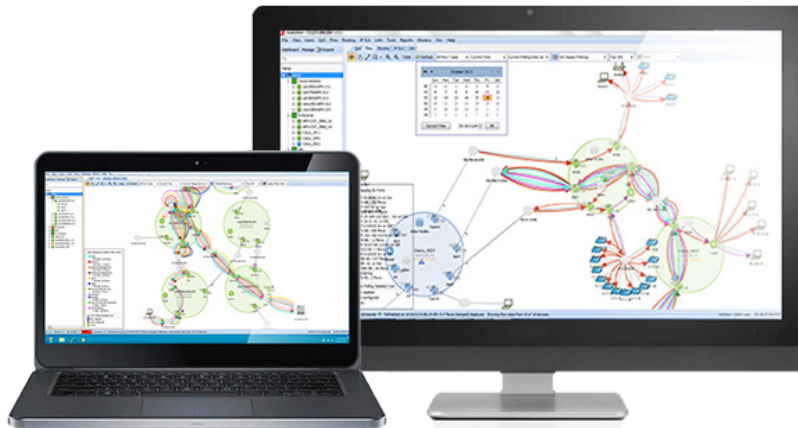
## System Requirements

### Client

- Any browser

### Server

- Distributed as an OVA package.
- CPU
  - 8 vCPU Xeon or i7
- Memory
  - 16 GB
- Disk Space
  - 1 TB
- Data Retention
  - Raw data/long term metrics: 30/90 days
- Number of users: 10
- Flavors and Support:
  - Virtual hardware version 9 (vmx-9)
  - Support for the following VMware products, or higher:
    - ESXi 5.1
    - Fusion 5.x
    - Workstation 9.x
    - Player 6.x



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